

**Response related to Pre-Bid Queries in respect of “Single Window Clearance System (SWCS) for Online Building Plan Approval Software Application as per EODB (Ease of Doing Business) norms for issuing Construction Permits”**

**(Ref No. SYS/F6/0001/2021/RFP/OBPS-O/o DD (Systems I) )**

**CORRIGENDUM**

Query No.	Pre-Bid Query No.	RFP Document			Content of RFP requiring Clarification(s)	Points of Clarification	Suggestions for Consideration	Remarks by DDA
		Section/Form No.	Para No	Page No.				
<b>Agency 1</b>								
1.	1.	Data Sheet 1: Important information and Important Dates	Clause 21	16	Exemption to MSME	100% exemption of e-tender annual charges 50% exemption of EMD.	Our organization comes under MSME kindly allow full exemption of tender fee and EMD.	As per RFP
2.	2.	Section 2, Selection Procedure	Sr No 3	3	An ICT Agency will be selected as per Quality and Cost {Technically qualified, least Cost (L1)} Based Selection.		We request you to consider Quality cum cost based selection method with the weightage of 80:20 for technical and commercial respectively. Due to high level of understanding of Bylaws and calculations are involved to develop this application, please consider QCBS method for the evaluation.	Quality cum cost based selection method with the weightage of 70:30 for technical and commercial is accepted.
3.	3	Data Sheet 2: Prequalification Bid Information and Parameters	Para No 15	19	Bidder shall have experience of executing Turnkey IT projects and should have executed /operationalized relevant projects (Related to Development/customization of Building permit system) in last 5 Years, as on Date of Bid Submission, Government (or its Autonomous/ PSU/Subordinate Organisation/ Local Bodies etc.)or Large Corporations in India: Projects of numbers and amount mentioned in Data Sheet 1 Explanation : Large Corporation means		As per our understanding many of the large corporation do not follow procurement and implement procedure like the Government do. Any private organization do not approve Building permit except ulbs so considering the nature of work / Scope of work please remove "Large Corporations in India: Projects of numbers and amount mentioned in Data Sheet 1 Explanation : Large Corporation means corporations with turnover ≥ 100 Crores."	As per RFP

					corporations with turnover $\geq$ 100 Crores.			
4.	4	Data Sheet 3 Technical Information & Parameter	Para No-1	21	Bidder's Experience: Bidder's experience in implementation of software applications (supply, development, implementation, customization, training, operations & maintenance) for any Government organization / PSU in India in last 10 years as a separate work order. The bidder shall submit completion certificates/Go-Live certificates/ Ongoing Project Certificates for the same.		Request you to consider only completion certificate Instead of Go Live/Ongoing certificate.	Accepted
<b>Agency 2</b>								
5.	1	Section 4	Data Sheet 1: Important information and Important Dates 3.21	17	Exemption to MSME	100% exemption of e- tender annual charges 50% exemption of EMD	As per the Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, we understand that the medium firm under MSME would be exempted. Will a 'Medium' organization be exempted?	As per RFP
6.	2	Section 4	Data Sheet 2 2(5)	17	Average Annual financial turnover of related services during the last three years.	INR Three Crore	This is too less as compared to the estimated cost of the project. The bidder's turnover should be at least 5 times the estimated cost as per Model RFP guidelines by MeITY - "As a thumb rule, one can keep the minimum Scope of Work related Turnover as five (5) times the estimated value of the assignment being tendered." (Ref. Sec .5.2 Related Turnover Page no. 32)	As per RFP
7.	3	Section 4	Data Sheet 1: Important Dates/ Tentative Schedule for Selection of Bidder	17	Important Dates/ Tentative Schedule for Selection of Bidder	Last Date for submission of bids (3 bids- pre- qualification, technical and commercial) 12.01.2023	We request to please give 3 weeks' time to post corrigendum and response to the queries. This will help us to prepare a proper bid response	Clear 3 weeks will be given to bid.
8.	4	Section 4	Data Sheet 2: Prequalification Bid Information and	18	Eligibility Guidelines:	Both OEMs and Partner Bidders can participate in the bid.	If a company participates as a "bidder", can the same company participate as	As per RFP

			Parameters				"OEM" with another bid?	
9.	5	Section 4	Data Sheet 2: Prequalification Bid Information and Parameters	18	Pre-qualification parameters and Documents to besubmitted in Prequalification bid	3.The bidder should (non-expired) ISO 9001: 2015 (or latest) or CMMi3 (or above) or ISO 27001: 2013 (or latest) certification or equivalent certification in ICT related area, as on date of submission of the bid.	<p>CMMI was originally developed at Carnegi Mellon University in US and CMMI Institute is the official body to appraise organizations for CMMI. We have observed many organizations acquire CMMI from some other bodies. Hence it is requiredthat validity of CMMi is verified from its official website.</p> <p>We request to amend thecriteria as below:</p> <p>The ERPSI should have at least <b>SEI CMM/CMMI</b> level5 valid certification and company name should be validated at <a href="https://cmmiinstitute.com">https://cmmiinstitute.com</a> /.</p>	The Clause is modified as under :- "The bidder should (non-expired) ISO 9001: 2015 (or latest) or CMMi3 (or above) or ISO 27001: 2013 (or latest) certification <del>or equivalent certification in ICT related area</del> , as on date of submission of the bid."
10.	6	Section 4	Data Sheet 2: Prequalification Bid Information and Parameters	18	Pre-qualification parameters and Documents to besubmitted in Prequalification bid	6.The bidder should have annual turnover of more than such amount as mentioned in Data Sheet 1 from Software Developmentand services for each of the last three Financial Years ending on such date as mentioned in data sheet 1.	<p>This is too less as compared to the estimatedcost of the project.</p> <p>The bidder's turnover should be at least 5 times the estimated cost as per Model RFP by MeITY - "As a thumb rule, one can keepthe minimum Scope of Work related Turnover as five (5) times the estimated value of the assignment being tendered." (Ref. Sec .5.2 Related Turnover Page no. 32)</p>	As per RFP
11.	7.	Section 4	Data Sheet 2: Prequalification Bid Information and Parameters	20	Pre-qualification parameters and Documents to besubmitted in Prequalification bid	15.Bidder shall have experience of executing Turnkey ITprojects and should have executed /operationalized relevant projects (Related to Development/customization of Building permit system) in last 5 Years, as on Date of Bid	<p>Here there is no project value attached. As per the guidelines of Model RFP by MeITY, project value should be attached. It should be min 1 project of 80% of the estimated cost of this current project 2 projects of 60% value Or 3 projects of 40% value.</p> <p>We request to add the above criteria so that the bidders having relevant experience in executing this kind of projects will get selected.</p>	As per RFP

						Submission, Government (or its Autonomous/ PSU/Subordinate Organisation/ Local Bodies etc.) or Large Corporations in India: Projects of numbers and amount mentioned in Data Sheet 1 Explanation: Large Corporation means corporations with turnover $\geq$ 100 Crores.		
12.	8.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet: 1. Bidder's Experience:	<p>Bidder's experience in implementation of software applications (supply, development, implementation, customization, training, operations &amp; maintenance) for any Government organization / PSU in India in last 10 years as a separate work order. The bidder shall submit completion certificates/Go-Live certificates/ Ongoing Project Certificates for the same</p> <p>1 Project = 4 Marks Additional 1 mark for each project if it is for Online Building Permission software application including CAD based scrutiny</p> <p>Notes:</p> <p>a. Maximum 5 marks (4+1) for each project, b. Maximum 6 number of projects shall be</p>	<p>Here the project value is not being considered. Therefore, it cannot guarantee that the bidder will be able to execute such a large project while implementing the OBPAS system.</p> <p>Instead of additional 1 mark for OBPAS project, We request 0.5 Marks per project to be kept OBPAS project and 0.5 Marks per project to be kept if the project value is more than 2 Cr.</p>	As per RFP

						considered)		
13.	9.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet:3.Bidder's Experience of Operations & Maintenance of software projects	<p>Bidder's Experience of Operations &amp; Maintenance of software projects during last 10 years. Each project must have completed at least 1 year of O&amp;M. 1 Project = 3 marks. Additional 1 Mark per project if it is for Online Building Permission System including CAD scrutiny.</p> <p><b>Notes:</b> a. Maximum 4 Marks(3+1) per project. b. Maximum 5 number of projects will be considered for evaluation.</p>	<p>Here the project value is not being considered. Therefore, it cannot guarantee that the bidder will be able to execute such a large project while implementing the OBPAS system.</p> <p>Instead of additional 1 mark for OBPAS project, We request 0.5 Marks per project to be kept OBPAS project and 0.5 Marks per project to be kept if the project value is more than 2 Cr</p>	As per RFP
14.	10.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet:4. Bidder's Strength of Technical Team:CVs of Technical Manpower available with bidder	<p>1 &gt; CV of Project Manager:</p> <p>Experience of implementing software projects for Govt. Organizations (0.1 mark per year of relevant experience)</p>	<p>We request to update this to be as 0.25 marks per year of relevance of experience. An individual who has over 6 years of relevant experience in government projects is able to implement this project.</p>	As per RFP
15.	11.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet:4. Bidder's Strength of Technical Team:CVs of Technical Manpower available with bidder	<p>1 &gt; CV of Project Manager:</p> <p>CV of Project Manager Experience of implementing online building permission software (0.1 mark per year of relevant</p>	<p>We request to update this to be as 0.25 marks per year of relevance of experience. Because the computerized automated scrutiny of building plan is started 5-6 years back. Earlier the scrutiny process was done manually.</p>	As per RFP

						experience)		
16.	12.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet: 4. Bidder's Strength of Technical Team: CVs of Technical Manpower available with bidder	2> CV of Domain Expert (Maximum 5 Marks) Management Education- MBA or PMP or Prince 2 or equivalent	MBA or PMP or Price 2 is not relevant for Domain Expert. Please allocate more marks to Experience of Government projects which ensures his/her expertise in the similar domain. We request to DDA to remove this criterion i.e. MBA or PMP or Price 2.	As per RFP
17.	13.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet:4. Bidder's Strength of Technical Team: CVs of Technical Manpower available with bidder	2> CV of Domain Expert (Maximum 5Marks)  Experience of implementing software projects for Govt. Organizations (0.1 mark per year of relevant experience)	We request to update this to be as 0.25 marks per year of relevance of experience. An individual who has over 6 years of relevant domain expertise in government projects is able to implement this project.	As per RFP
18.	14.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet:4. Bidder's Strength of Technical Team: CVs of Technical Manpower available with bidder	2> CV of Domain Expert (Maximum 5Marks)  Experience of implementing online building permission software (0.1 mark per year of relevant experience)	We request to update this to be as 0.25 marks per year of relevance of experience. Computerized automated scrutiny of building plan is started 5-6 years back. Earlier the scrutiny process was done manually by most of the organizations	As per RFP
19.	15.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	21	Technical Compliance Sheet:4. Bidder's Strength of Technical Team: CVs of Technical Manpower available with bidder	3> CV of Sr. Software Developer (Maximum 5 Marks)  Experience of developing/ customizing software applications for Govt. Organizations (0.1 mark per year of relevant experience)	We request to update this to be as 0.5 marks per year of relevance of experience. Because the individual who has over 3 years of relevant experience in government projects is able to implement this project.	As per RFP
20.	16.	Section 4	Data Sheet 3 Technical Bid Information and	21	Technical Compliance Sheet:4. Bidder's Strength of	3> CV of Sr. Software Developer (Maximum 5 Marks)	We request to update this to be as 0.5 marks per year of relevance of experience. Because the computerized	As per RFP

			Parameters		Technical Team:CVs of Technical Manpower available with bidder	Experience of developing/ customizing online building permission software applications (0.1 mark per year of relevant experience)	automated scrutiny of building plan is started 5-6 years back. Earlier the scrutiny process was done manually.	
21.	17.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	22	Technical Compliance Sheet:4. Bidder's Strength of Technical Team:CVs of Technical Manpower available with bidder	4> CV of Sr. Business Analyst (Maximum 4Marks)  Experience of preparing SRS/ FRS for projects of software applications for Govt. Organizations (0.1 mark per year of relevant experience)	We request to update this to be as 0.25 marks per year of relevance of experience. Because the individual who has over 6 years of relevant experience in government projects is able to implement this project.	As per RFP
22.	18.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	22	Technical Compliance Sheet:4. Bidder's Strength of Technical Team:CVs of Technical Manpower available with bidder	4> CV of Sr. Business Analyst (Maximum 4Marks)  Experience of working on projects of software applications for Govt. Organizations (0.1 mark per each project)	We request to update this to be as 0.25 marks per year of relevance of experience. Because the individual who has over 6 years of relevant experience in government projects is able to implement this project.	As per RFP
23.	19.	Section 4	Data Sheet 3 Technical Bid Information and Parameters	22	Technical Compliance Sheet:4. Bidder's Strength of Technical Team:CVs of Technical Manpower available with bidder	4> CV of Sr. Business Analyst (Maximum 4Marks)  Experience of preparing SRS/ FRS for projects of Online building permission software applications for Govt. Organizations (0.1 mark per each project)	We request to update this to be as 0.3 marks per year of relevance of experience. Because the computerized automated scrutiny of building plan is started 5-6 years back. Earlier the scrutiny process was done manually.	As per RFP
24.	20.	Data Sheet 4 Scope of Work	Project Background	23	DDA therefore aims to provide an integrated Single Window Clearance System (SWCS) for providing all NOCs at various levels as a	DDA therefore aims to provide an integrated Single Window Clearance System (SWCS) for providing	The scope of SWCS - Single Window Clearance System as mentioned in the RFP is a vast scope. It is mentioned that NOCs at various level will be in the current project scope. As per our	Corrigendum in this regard is being issued separately.

					part of OBPS. However, an effective implementation of the SWCS requires that concerted effort should be made to re-engineer the current processes, procedures, strengthen institutional arrangement and supporting IT systems.	allNOCs at various levels as a part of OBPS.	experience this can be applicable for multiple departments even outside of DDA. Hence need clarity, that how many types of NOCs will be required for how many departments. This will help us to do the proper effort estimation	
25.	21.	Data Sheet 4 Scope of Work	Project Scope and deliverables. Sr. 5	24	5. Data Migration	Migration of the data from the existing Building Permission system to the new system will include identification of data migration requirements, migration of user data and master data, migration of documentary information, and migration of data from the legacy systems. The Service Provider shall perform the migration from the existing systems / applications to the newly developed integrated application. The data migration to be performed by the Service Provider shall be preceded by an appropriate data migration need assessment including data quality assessment.	We understand that the legacy data from existing Building Permission system will be migrated to the new system through API integration. DDA will arrange such API from existing vendor and share with us for integration. Bidders scope is integration only. Please confirm	No, whole integration will be the responsibility of Bidder. DDA will facilitate in case of any issue.
26.	22.	Data Sheet 4 Scope of Work	Project Scope and deliverables. Sr. 5	25	Software Security Auditing	The Service Provider shall conduct one time government approved	We understand that the bidder's responsibility is to make the changes as prescribed by the audit	Security Audit after completion of



						security audit for the SWC software solution through NIC or any Government approved/empanelled agency.	agency. Security audit will be arranged and cost will be bared by DDA. Please confirm	development of application 1 <sup>st</sup> time will be responsibility of the agency (Including cost).
27.	23.	Section 4	Data Sheet 6: Service level Agreements(SLA)	33	Service level Agreements (SLA)	2. If any application comes to standstill on account of failure of the application software or RDBMS or OS and does not get resolved by next working day, then a penalty equivalent 5% of the pro-rata amount payable for the month in respect of that application shall be deducted for the loss of every day. In case the application does not become operational the next morning and even beyond DDA would be free to impose the above penalty for each day loss and in addition may call for experts from open market to resolve problem at the risk and cost of the service provider.	1.The given Penalty is toostringent and restrict the participation from potential bidders. Hence, we request reducing the penalty to 1% instead of 5%. Also, there should be upper cap of penalties i.e. 10%  2. This should be limited to the overall limitation of liability clause in the RFP	As per RFP
28.	24.	SECTION5:	STANDARD FORMS	60	FORM N Financial Proposal Submission Form	Part B 2.Operational Manpower on Support during Operation and	We suggest that in addition to the commercialtable, Man-month rates for various kinds of resources to be captured in commercial format may	As per RFP

						Maintenance period including help desk support (Two Manpower with Qualifications as per Data Sheet 4 )	not be considered in L1 but this would help in calculating and approving CR during the project.	
29.	25.	SECTION5:	STANDARD FORMS	67	FORM P: Form for Agreement	Termination  40.a if the Agency do not remedy a failure in the performance of their obligations under the Work order, within a period of seven (7) days, after being notified or within such further period as the Purchaser may have subsequently approved in writing;	Termination without any default from the contractor may not be kept. If the circumstances are such that this has to be retained, the notice period should be at least 30 days. The compensation to be paid to the contractor should be mutually finalized between the department and the bidder considering the milestones completed till that time and other on-going work that is done for which the milestone completion is not yet reached.	As per RFP
30.	26.	SECTION 5 :	STANDARD	67	FORM P: Form for Agreement	Termination 40.g if the Purchaser, in its sole discretion and for any reason whatsoever, within a period of fifteen (15) days 'decides to terminate this Work order.	Termination without any default from the contractor may not be kept. If the circumstances are such that this has to be retained, the notice period should be at least 30 days. The compensation to be paid to the contractor should be mutually finalized between the department and the bidder considering the milestones completed till that time and other on-going work that is done for which the milestone completion is not yet reached.	As per RFP
31.	27.	SECTION5:	STANDARD FORMS	67	FORM P: Form for Agreement	43.b)  If the Work order is terminated pursuant to Clause 40 a), b),d),e) or f), the Agency shall not be entitled to receive any agreed payments upon termination of the Work order. <b>However, the</b>	We suggest DDA to change the clause as below:  <b>However, the Purchaser will make payment for the part satisfactorily performed on the basis of the quantum merit as assessed jointly by the bidder and the purchaser.</b>	As per RFP

						<p><b>Purchaser may consider to make payment for the part satisfactorily performed on the basis of the quantum merit as assessed by it, in its sole discretion, if such part is of economic utility to the Purchaser.</b> Under such circumstances, upon termination, the Purchaser may also impose liquidated damages as per the provisions of relevant clauses of this Work order.</p>		
<b>Agency 3</b>								
32.	1	Data sheet 1	Clause 21	16	Exemption to MSME	50% exemption of EMD	As per government initiative to promote/support MSME/NISC firms, government procurement policy has allowed the relaxation of EMD and Tender Fee. Hence, request you to kindly consider 100% relaxation of EMD and allow MSME/NISC units for exemption from submission of EMD and Fees.	As per RFP
33.	2	Data Sheet 2	Sr No 15	19	Bidder shall have experience of executing Turnkey IT projects and should have executed /operationalized relevant projects (Related to Development/customization of Building permit system) in last 5 Years, as on Date of Bid Submission, Government (or its Autonomous/ PSU/Subordinate Organisation/ Local Bodies etc.)or Large Corporations in India: Projects of numbers and amount mentioned in	Large Corporation means corporations with turnover $\geq$ 100 Crores.	As per our understanding private large corporations do not follow the procedure of buliding plan scrutiny and permission like government bodies. Hence we request you to kindly amend the clause as per below. Bidder shall have experience of executing Turnkey IT projects and should have executed /operationalized relevant projects (Related to Development/customization of Building permit system) in last 5 Years, as on Date of Bid Submission, Government (or its Autonomous/ PSU/Subordinate Organisation/ Local Bodies etc.) in India: Projects of	As per RFP

					Data Sheet 1 Explanation : Large Corporation means corporations with turnover $\geq$ 100 Crores.		numbers and amount mentioned in Data Sheet 1 Explanation	
34.	3	Data Sheet 3	Sr No 2	21	Quality Certifications: ISO 9001: 2008 or latest = 2 Marks ISO 27001:2013 = 2 Marks ISO:20000-1: 2018 = 2 Marks CMMI-3 or above quality Certification= 4 Marks	Marks CMMI-3 or above quality Certification= 4 Marks	Please consider equal distribution of marks for each Quality Certifications. Hence we request you to kindly amend the clause as per below ISO 9001: 2008 or latest = 2.5 Marks ISO 27001:2013 = 2.5 Marks ISO:20000-1: 2018 = 2.5 Marks CMMI-3 or above quality Certification= 2.5 Marks CMMI Certificate should be appraised from registered CMMI Institute Partner	As per RFP
35.	4	Data Sheet 3	Sr No 1	21	Bidder's Experience: Bidder's experience in implementation of software applications (supply, development, implementation, customization, training, operations & maintenance) for any Government organization / PSU in India in last 10 years as a separate work order. The bidder shall submit completion certificates/Go-Live certificates/ Ongoing Project Certificates for the same .	The bidder shall submit completion certificates/Go-Live certificates/ Ongoing Project Certificates for the same .	As per our understanding go live certificate or ongoing project certificate do not indicate the performance of the vendor during the operation and maintenance till the end of the project duration. Hence we request you to kindly amend the clause as per below Bidder's Experience: Bidder's experience in implementation of software applications (supply, development, implementation, customization, training, operations & maintenance) for any Government organization / PSU in India in last 10 years as a separate work order. The bidder shall submit completion certificates/Go-Live certificates for the same .	As per RFP
36.	5	Section 2, Selection Procedure	Sr No 3	3	Selection procedure: An ICT Agency will be selected as per Quality and Cost {Technically qualified, least Cost (L1)} Based Selection.	Selection procedure: An ICT Agency will be selected as per Quality and Cost {Technically qualified, least Cost (L1)} Based Selection.	The OBPS application is extremely technical in nature & requires specialized skill sets as well as specific experience from the service provider.  Therefore, for the selection of the most competent Service Provider, the evaluation criteria and methodology should be such that the most competent bidder offering the right quality solution/services and price is selected. So, the selection should be based both	As per reply to, query No. 2

							on the quality of the proposal (technical experience and skill sets) and on the cost of the services to be provided.  It's recommended that techno-Commercial Evaluation of the preferred bidder should be based on the <b>QCBS ( Quality cum Cost Based Selection) method.</b> The weightage of the technical and commercial parameters should be in the <b>ratio of 70:30 respectively.</b>	
37.	6	Grant of Work Order	58. Performance Security:	10	The successful Bidder, for due and faithful performance of its obligations and as a pre-condition for signing of Advisory Agreement with DDA, shall be required to submit a demand draft of the amount equivalent to 5% of the tendered cost of the work (Total Fee as given in Financial Bid) as Security Deposit.	5% Security Deposit	5% Security Deposit and 3% PBG it will be a huge amount hence we request you to kindly give relaxation and allow to submit only 5% PBG of the total project value in the form of Bank Guarantee.	As per RFP
<b>Agency 4</b>								
38.	1	Data Sheet 1:		17	Number of technically qualified manpower required : 100	Number of technically qualified manpower required :100	We have already readily available fully customizable product for OBPAS & we understand team of 25 is sufficient enough to manage any kind of customization as per time frame given for go-live. Our sincere request to reconsider the requirement of Technically Qualified for 25 instead of 100.	<b>Accepted</b>
39.	2	Data sheet 1	Clause 21	16	Exemption to MSME	50% exemption of EMD	Sincerely request you to allow 100% exemption for EMD if registered under MSME.	As per RFP
40.	3	Data Sheet 4	Scope of Work	24	Existing Database System:	Which database is being used in the current system ?	Existing database Schema Knowledge: Please confirm whether or not proper documentation of current data base is available wi ( Data flow diagram and Entity Relationship map)	SQL Server DB is being used presently.

41.	4	Section 4	Data Sheet 2	17	Average Annual financial turnover of related services during the last three years.	INR Three Crore	Kindly requested to amend the Average Turnover criteria of Related Services during last 3 yrs to Rs 2.5 Cr.	As per RFP
42.	5						We have one umbrella project of OBPAS under which we have 12 OBPAS sub projects , kindly requested to consider as 12 projects	As per RFP
43.	6						Kindly confirm Software Maintenance & Operations Support does not include any kind of Server Maintenance where application & Database shall be hosted.	DBA work will be done by agency itself.
44.	7			25			Should these two technical persons shall be deployed at DDA or dedicated remote support, kindly clarify.	Deployed at DDA
<b>Agency 5</b>								
45.	1.	SECTION 3: INSTRUCTIONS TO APPLICANTS	2	9	Proposal Evaluation Financial Proposal	What is the allocated budget for this project?	The Excepted budget/ceiling valuemay be specified to help identify the appropriate fees for this engagement.	As per RFP
46.	2.	SECTION 4: DATA SHEETS	4	21	Data Sheet 3 Technical Bid Information and Parameters 1. Bidder's Experience:	There is an additional scoring of 6 out of 30 marks for experience in Online Building Permission System. This clause appears to be restrictive and may limit participation. With OBPS being a new concept, not many organizations may have such expertise.	Experience of having built enterprise IT applications may be included instead of only OBPS.	As per RFP
47.	3.	SECTION 4: DATA	4	21	Data Sheet 3 Technical Bid Information and Parameters	There is an additional scoring of 5 out of 20 marks for experience in Online Building Permission System. This clause appearsto be restrictive andmay	Experience of having built enterprise IT applications may be included instead of only OBPS.	As per RFP

		SHEETS			3. Bidder's Experience of Operations & Maintenance	limit participation. With OBPS being a new concept, not many organizations may have such expertise.		
48.	4.	SECTION 4: DATA SHEETS	4	21	Data Sheet 3 Technical Bid Information and Parameters 4. Bidder's Strength of Technical Team:	A total of 4 resources with only 1 software developer has been defined here. Is there a particular team size that needs to be deployed for this assignment beyond the listed Members?	The required team size may be defined to help us to identify the appropriate resources for this engagement.	As per RFP
49.	5.	SECTION 4: DATA SHEETS	4	21	Data Sheet 3 Technical Bid Information and Parameters 4. Bidder's Strength of Technical Team:	Do all the resources need to be deployed onsite or hybrid mode will be sufficient?	It needs to be clearly specified whether some/all resources are required onsite or not.	Onsite 2 Resource's for O & M Period
50.	6.	SECTION 4: DATA SHEETS	4	21	Data Sheet 3 Technical Bid Information and Parameters 4. Bidder's Strength of Technical Team:	There is an additional scoring of 5 out of 20 marks for experience in Online Building Permission System. This clause appears to be restrictive and may limit participation. With OBPS being a new concept, not many organizations may have such expertise.	Experience of having built enterprise IT applications may be included instead of only OBPS.	As per RFP
51.	7.	SECTION 4: DATA SHEETS	4	21	Data Sheet 3 Technical Bid Information and Parameters 5. Bidders Technical Presentation Cum Demo:	This section covers both presentation and the Demo for the entire portal with all	The bidders may be allowed to showcase some selected modules for same or a similar application.	As per RFP

						functionalities for 20 marks.		
52.	8.	SECTION 4: DATA SHEETS	2	2 4	Data Sheet 4 Scope of Work Project Scope and deliverables 1. General	The scope includes building of a Web Application only and not a Mobile Responsive one for the Single Window Clearance System?	This may be clearly specified in the Scope of Work.	Scope includes building a web application only.
53.	9.	SECTION 4: DATA SHEETS	2	2 4	Data Sheet 4 Scope of Work Project Scope and deliverables 5. Data Migration	The data migration needs to be done from legacy systems, but the technology stack for the same has not been specified.	The current technology stack may be clearly specified for the agency to be able to propose relevant team structure.	C# .Net, SQL Server, Autodesk ARX
54.	10.	SECTION 4: DATA SHEETS	2	24	Data Sheet 4 Scope of Work Project Scope and deliverables 6. Solution Implementation & Go-Live The "Go-live" means that the system is ready in all respects i.e. design, development, testing & implementation and can be processed 5 applications through system.	What does this '5 applications' denote?	The 5 applications may be clearly specified.	The "Go"-Live" means that the system is ready in all respects i.e. design, development, testing, & implementation and has processed 5 applications through system.
55.	11	SECTION 4: DATA SHEETS	4	29	Data Sheet 4 Scope of Work Functional Scope Inspection App (Mobile) An inspection app is to be developed to capture data on site and reporting.	There are no details around the full scope of this app, neither the functionality of the app defined, nor is the development process mentioned.	The details around the mobile app development along with the functionality may be defined clearly.	Inspection app is not required and is being deleted.
56.	12				Data Sheet 6: Service level Agreements			As per RFP



		SECTION 4: DATA SHEETS	3	33	(SLA) 3. In case the performance of service provider is not found satisfactory during the period of facility maintenance contract, Performance Bank Guarantee will be invoked by DDA.	How is non-satisfactory performance defined?	The SLAs may be defined clearly.	
57.	13	FORM N Financial Proposal Submission Form	1	60	Supply, customization, implementation and time to time Training of Single Window System for DDA including One year of free warranty support. Quantity 1	The quantity of resources does not seem to be considered under Part A of the Financial table. Also, no column for additional costs is specified.	It is suggested that major cost heads may be clearly defined in the Template, since the Financial Proposal needs to be a lump sum Proposal inclusive of all costs and taxes associated with the Assignment.	As per RFP
<b>Agency 6</b>								
58.	1	Data sheet 1	Clause 21	16	Exemption to MSME	50% exemption of EMD	We request you to please consider 100% exemption of EMD to MSME	As per RFP
59.	2	Data Sheet 2: Prequalification Bid Information and Parameters	1. Eligibility Guidelines	18	The proposal can be submitted by an individual organization only. No Consortium is allowed.	No Consortium is allowed.	We request you to kindly allow joint venture or consortium to enhance the expertise and for cost effective and faster delivery of Project. Request to amend the clause as "The proposal can be submitted by the Sole Bidder or consortium of two members (Lead member and 1 consortium).	As per RFP
60.	3	Data Sheet 2: Prequalification Bid Information and Parameters	2, Sr. No. 2	18	The Bidder has to be an ICT Company / entity registered under the Companies Act of India, 1956 / The Partnership Act 1932 / Limited Liability Partnership Act, 2008 and should have been in existence for at least five years as on 31 March 2022		Request to amend the clause as "The Bidder (Lead Bidder in case of consortium) has to be an ICT Company / entity registered under the Companies Act of India, 1956 / The Partnership Act 1932 / Limited Liability Partnership Act, 2008 and should have been in existence for at least five years as on 31 March 2022".	As per RFP
61.	4	Data Sheet 2: Prequalification Bid Information and Parameters	2, Sr. No. 3	18	The bidder should (non-expired) ISO 9001: 2015 (or latest) or CMMi3 (or above) or ISO 27001: 2013		Request to amend the clause as "The bidder (Lead Bidder or any member of consortium) should have (non-expired) ISO 9001: 2015 (or latest) or CMMi3	As per RFP

					(or latest) certification or equivalent certification in ICT related area, as on date of submission of the bid.		(or above) or ISO 27001: 2013 (or latest) certification or equivalent certification in ICT related area, as on date of submission of the bid".	
<b>62.</b>	<b>5</b>	Data Sheet 2: Prequalification Bid Information and Parameters	2, Sr. No. 5	18	Bidder (Sole Bidder) should have a presence in Delhi-NCR to qualify.		Request to amend the clause as "Bidder (Lead Bidder or any member of consortium) should have a presence in Delhi-NCR to qualify".	As per RFP
<b>63.</b>	<b>6</b>	Data Sheet 3 Technical Bid Information and Parameters	2, Sr. No. 7	19	The bidder should be in the business of development of ICT application relating to Building Plan Approval system or e-Gov software projects and should have executed / operationalized at least one such project in last 5 Years, as on Bid submission Date.		Request to amend the clause as "The bidder (Lead Bidder in case of consortium) should be in the business of development of ICT application relating to Building Plan Approval system or e-Gov software projects and should have executed / operationalized at least one such project in last 5 Years, as on Bid submission Date".	As per RFP
<b>64.</b>	<b>7</b>	Section 2, Selection Procedure	Sr. No. 3	3	Selection procedure: An ICT Agency will be selected as per Quality and Cost {Technically qualified, least Cost (L1)} Based Selection.	Selection procedure: An ICT Agency will be selected as per Quality and Cost {Technically qualified, least Cost (L1)} Based Selection.	We request you to keep techno-Commercial Evaluation on the QCBS (Quality cum Cost Based Selection) method. The weightage of the technical and commercial parameters should be in the ratio of 80:20 respectively.	As per reply to query No. 2