

**Annexure-1**

**DELHI DEVELOPMENT AUTHORITY**

**[SYSTEMS DEPARTMENT]**

**CORRIGENDUM**

**GeM Bid Number: GEM/2024/B/5024947**

**Item Category: Hiring of Agency for IT Projects- Milestone basis**

**Project Name:** Appointment of an ICT Agency for Computerization of Sports Department for Delhi Development Authority (DDA), Ministry of Housing & Urban Affairs, Government of India

The following items of RFP shall be modified as under:

<b>RFP Document</b>	<b>Old</b>	<b>Amended</b>
Data Sheet 1 Serial No. 5 Page 25  Expertise required from the Agency	Should have Essential Knowledge and Expertise, Experience in operating and maintaining technology for automating bookings for sports clubs, Other details may be referred in eligibility condition and technical bid etc.	Should have Essential Knowledge and Expertise, Experience in operating and maintaining technology for facility management and booking software projects, Other details may be referred in eligibility condition and technical bid etc.
Data Sheet 1 Point No. 18 Page 27  Project Experience	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have successfully executed/completed one project of facility management and booking software of at least value of Rs. 1,13,60,000 (One Crore Thirteen Lakh Sixty Thousand) <b>OR</b> Two Projects of at least value of Rs.71,00,000 (Seventy One Lakhs) <b>OR</b> Three Projects of

		at least value of Rs. 56,80,000 (Fifty Six Lakh Eighty Thousand) over the last 3 financial years i.e. the current financial year and the last three financial years.
DATA SHEET 2 Technical Qualification Bid Information and Parameters S. No. 4 Column No. 2 Page 29  Documents to be Submitted	(2) Any documentary proof Indicating that the bidder is in the business of developing/managing software solutions for sports facilities.	(2) Any documentary proof Indicating that the bidder is in the business of developing/managing software solutions for facility management and booking software projects.
DATA SHEET 2 Technical Qualification Bid Information and Parameters S. No. 8 Column No. 1 Page 30-31	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature..	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have successfully executed/completed one project of facility management and booking software of at least value of Rs. 1,13,60,000 (One Crore Thirteen Lakh Sixty Thousand) <b>OR</b> Two Projects of at least value of Rs.71,00,000 (Seventy One Lakhs) <b>OR</b> Three Projects of at least value of Rs. 56,80,000 (Fifty Six Lakh Eighty Thousand) over the last 3 financial years i.e. the current financial year and the last three financial years.
DATA SHEET 2 Technical Qualification Bid Information and	Bidder will have to demonstrate its existing application in connection with membership or booking of sports facilities.	Bidder will have to demonstrate its existing application of facility management and booking software projects.

Parameters S. No. 13  Column No. 1 Page 31		
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**Schedule for the selection process:**

1)	Uploading of Responses / Corrigendum to the RFP document and Bid Submission Start date	T
2)	Last Date for submission of bids [2 bids: Technical (T) and Financial/ Commercial (C)]	T+14
3)	Opening of Technical- Qualification(TQ) Bid	T+15
4)	Opening of Financial/ Commercial Bid (C)	Will be intimated To technically qualified bidders

T: T is the day on which Responses of the Pre- Bid queries and Corrigendum is uploaded on the GeM portal and on DDA Website and also Bid Submission Start date.

Form for submission of Pre-Bid Query

Form-Y

Pre-Bid Query No	RFP Document			Content of RFP requiring Clarification(s)	Points of Clarification	Suggestions of clarification	DDA's Response
	Section/ Form No.	Para No.	Page No.				
1	Data Sheet 2	2()	27	Project Experience	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least Rs. Seventy One Lakh in the last 3 financial years, 2 of which should be sports complex management projects of similar nature..	We request exemption of the requirement as it is creating highly unfair competition as not having exact project experience does not make other Agencies incapable. We have experience of developing applications for big enterprises, hence request you to exempt these specific sports related past experience requirements	The clause of bidder experience has been relaxed and the clause related to experience in successful completion of 02 complex projects of Sports Management has been dropped.
2	2. Technical Qualification Parameters	4	29	The bidder has to be a Company / entity registered under the Companies Act Of India, 1956 / The Partnership Act 1932 / Limited Liability Partnership Act, 2008 and should have been in existence	(2) Any documentary proof indicating that the bidder is in the business of developing/managing software solutions for sports facilities.	We request exemption of the requirement as it is creating highly unfair competition as not having exact project experience does not make other Agencies incapable. We have experience of developing applications for big enterprises, hence request you to exempt these specific sports related past experience requirements	The clause <b>“Any documentary proof indicating that the bidder is in the business of developing/managing software solutions for sports facilities.”</b> may be read as <b>“Any documentary proof indicating that the bidder is in the</b>

							<i>business of developing/managing software solutions for facility management and booking software projects.</i>
3	2. Technical Qualification Parameters	8	30	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in the last 3 financial years, 2 of which should be sports complex management projects of similar nature ..	A. Web links and mobile applications confirming the same from such applications to be provided. B. Work Order C. Work Completion certificate	We request exemption of the requirement as it is creating highly unfair competition as not having exact project experience does not make other Agencies incapable. We have experience of developing applications for big enterprises, hence request you to exempt these specific sports related past experience requirements	The clause of bidder experience has been relaxed and the clause related to experience in successful completion of 02 complex projects of Sports Management has been dropped.
4	2. Technical Qualification Parameters	12	31	Similar application should be working in at least two organization in the last three years.	Certificate of satisfactory operation to be provided by the bidder.	We request exemption of the requirement as it is creating highly unfair competition as not having exact project experience does not make other Agencies incapable. We have experience of developing applications for	<b><i>“Similar application would mean Facility management and booking software project “</i></b>

						or big enterprises, hence request you to exempt these specific sports related past experience requirements	
5	2. Technical Qualification Parameters	13	31	Bidder will have to demonstrate its existing application in connection with membership or booking of sports facilities.	Soft Copy of PPT has to be submitted in the technical bid. Presentation to be given by the agency to DDA	We request exemption of the requirement as it is creating highly unfair competition as not having exact project experience does not make other Agencies incapable. We have experience of developing applications for or big enterprises, hence request you to exempt these specific sports related past experience requirements	<p>The clause <b>“Bidder will have to demonstrate its existing application in connection with membership or booking of sports facilities.”</b></p> <p>may be read as <b>“Bidder will have to demonstrate its existing Facility management and booking software project”</b></p>

Pre-Bid Query No	RFP Document			Content of RFP requiring Clarification(s)	Points of Clarification	Suggestions of clarification	DDA's Response
	Section/Form No.	Para No	Page No.				
1	2	8	30	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs.	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs.	We would like to highlight that the current clause will restrict many bidders from participation since only limited no. of bidders will have the work orders as per the clause. In order to invite more no. of bidders and have competitive bidding we request department to kindly consider experience of large complex IT projects in the field of Development and Roll out of Software	The clause of bidder experience has been relaxed and the clause related to experience in successful completion of 02 complex projects of Sports Management has been dropped.

				Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.	Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.	Application, website, dashboard , portals its development , implementation , operation , maintenance as of bid submission Date . The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.
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**Queries and Representation on GeM portal**

Pre-Bid Query No	RFP Document			Content of RFP requiring Clarification(s)	Points of Clarification	Suggestions of clarification	DDA's Response
	Section/ Form No.	Para No	Page No.				
1	Terms and Conditions	8	30	Point No: "Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software	The clause of bidder experience has been relaxed and the clause related to experience in successful completion of 02 complex projects of Sports Management has been dropped.

			least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.	or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.	development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.	
2	Technical Qualification	8/12.1	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.” Point No. 12 “ Similar application	Bidder should be in the business of Development and Roll out of similar Software Application, its development, implementation, operation, maintenance for facility management and booking application, as of Bid submission Date. The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.	We request that these criteria be modify/replace with development of software/portal/web application/online booking portals. This modification to allow more eligible bidders to participate and create healthier bid competition. Thank You!!!	The clause of bidder experience has been relaxed and the clause related to experience in successful completion of 02 complex projects of Sports Management has been dropped.



				should be working in at least two organization in the last three years.”			
3	Scope of Supply/Service	Data Sheet 2	31	On Data sheet 2 page#31 it is mentioned “ The bidder should have at least 5 (ongoing or successfully completed) facility management and booking software development projects of at least value Rs. Seventy One Lakh in last 3 financial years, 2 of which should be sports complex management projects of similar nature.” We don't have the same project we have accounting project.	We don't have the same project we have accounting project.	-	The clause of bidder experience has been relaxed and the clause related to experience in successful completion of 02 complex projects of Sports Management has been dropped.
4	-	-	-	-	-	-	It has been clarified in the pre-bid meeting that both mobile app and web portal are to be developed for sports department. The mobile is to be developed for both iOS and Android platforms.
5	-	-	-	-	-	-	The software solution should be developed with APIs that are designed to be easily integrable

							and consumable by other software solutions of the organization.
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## Bid Corrigendum

GEM/2024/B/5024947-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

### Buyer Added Bid Specific Additional Terms and Conditions

1. Text Clause(s)

**With the approval of Competent Authority, reply to pre-bid queries received against the said bid and a corrigendum for eligibility conditions as amended are published as per Annexure-I(Bid Specific SLA Document / Corrigendum). All other conditions, not mentioned in the corrigendum shall remain the same, as per the original bid document. Evaluation shall be done by the committee as per the revised criteria. Bidders are advised to be well versed with the amended terms and conditions of the bid, while participating in the bid.**

2. File Attachment [Click here to view the file.](#)

3. Buyer uploaded ATC document [Click here to view the file.](#)

4. File Attachment [Click here to view the file.](#)

5. OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

6. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

7. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

8. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

(i) Inhibit the desires and designed function of the equipment.

(ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in

the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)