SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria/ Sub Criteria Points	Form to be used	Reference Page number	Reference page Number
				83			
1	Financial Strength of Responding firm			10			
a.	Average Annual Turnover	Average Annual Turnover of all the consortium members taken together from IT Business (System Integration Services, Application / Software development, Data Analytics, Consultancy, DC/DR Operations, Infrastructure development with Networking and Computer hardware deployment, Service Management, other related project activities etc), during the last three (3) financial years (FY 16 17, FY 15-16 and FY 14-15) as per the last published balance sheets shall be greater than or equal to INR 400 Cr.(Rupees Four Hundred Crores only).	Average to be used for the combined average turnover of all the consortium members. The marks would be based on the following: >=INR 500 Crores = 5 points; >=INR 450 Crores but less than INR 500 Crores=4 points; >=INR 400 Crores but less than INR 450 Crores=3 points;	5	Annexure13,30 supported by documentary evidence		
b.	Net worth	Net worth of Lead Bidder Company must be more than 10 Crores in last three years as per the audited Balance Sheet.	Average to be used for the combined average net worth of all the consortium members. The marks would be based on the following: >=150 Cr. (100%)=5 >=100 Cr. & < 150 Cr. (80%)=4 >=50 Cr. & < 100 Cr.(60%)=3 >=10 Cr. & < 50 Cr (40%)=2	5	Annexure13,30 supported by documentary evidence		
2	Past Experience of the responding firm			45			
a.	System Integration projects	Bidder should have THREE projects for implementation of integrated turnkey projects with a) software development and Implementation b) O&M phase for maintaining all of the above.	Marking to be used for the 3 case studies. For average of projects out of three mandatory projects the marks would be based on the following: >=INR 50 crores = 10 points; >=INR 30 crores but less than INR 50 crores=8 points; >=INR 20 crores but less than INR 30 crores=6 points; Example Project 1: 50 crores, Project 2: 30 Crores, Project 3: 20 Crores. Average marks would be 100/3=33.33 Crores.	10	Annexure13,30 supported by documentary evidence		
b.	Software Solutions	Application developer should have undertaken software development projects having a minimum value of JNR 4 grore each— (for software development component only). The project should have some or all of the following components: Portal development & Enhancement, Web based Application Server, Electronic Forms / Online Applications, enterprise Application Software Development	>5 Projects – 10 points; 4 Projects - 8 points; 3 Projects - 6 points; 2 Projects - 4 points;	10	Annexure13,30 supported by documentary evidence		

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria/ Sub Criteria Points	Form to be used	Reference Page number	Reference page Number
С	Prior experience in Development Authority/Housing Board / Urban Local Bodies / Municipalities for software design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=3Projects – 10 points; 2Projects – 8 points; 1Project - 6 points;	10	Annexure13 ,30 supported by documentary evidence		
d	Past Experience in implementation of State / Central MMP Projects design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 ,30 supported by documentary evidence		
		SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 ,30 supported by documentary evidence		
	Past Experience in implementation of RS & GIS Technology based DSS Projects in design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 ,30 supported by documentary evidence		
е	Past Experience in Deployment and Maintenance of Projects using and offering Networking Services in design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 ,30 supported by documentary evidence		

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria/	Form to be	Reference	Reference page Number
				Sub Criteria	used	Page number	
				Points			
		SI Projects undertaken in	>=2 Projects – 3 points;				
	and maintenance of Projects using DC / DR	India	1 project - 1 points;				
	Services in design, development/				Annexure13		
	deployment, installation, commissioning,			3	,30 supported by		
	maintenance and operations in India			Ŭ	documentary		
	running in past 7 financial years				evidence		

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria/ Sub Criteria	Form to be used	Reference Page number	Reference page Number
				Points		J	
3	Quality Certifications			3			
a.	Sole Bidder or Lead Bidder/Consortium	Quality Certifications by the bidder	a. CMMI Level 3 certification - 1 point				
	Partner should have valid CMMI L3 or	additity continuations by the bridge.	b. CMMI Level 5 Certification - 2 points				
	above certification as on bid submission			2			
	date.						
b.	Sole Bidder or Lead Bidder/Consortium	Quality Certifications by the bidder	a. If ISO 9001:2008, ISO 27001:2013 and ISO 20000-1:2011				
	Partner should have valid ISO 9001:2008,		certifications are available on the date of bid submission date - 1				
	ISO 27001:2013 and ISO 20000-1:2011 certifications		points	1			
	certifications		b. If any of the certificate above are not available as on bid	'			
			submission date - 0 points				
4	Solution proposed, Approach and Project						
4	Solution proposed, Approach and Project			25			
	Solution Proposed	Evaluation Committee will evaluate whether all	the points/ requirements mentioned in the RFQ are addressed well a	20	Annexure 17,		
		Understanding of ToR	Understanding of		18		
		and Approach for implementation (06)	Requirements of DDA	2			
			Adequacy of the Work plan	2			
		Robustness and quality	Adequacy, robustness and				
		(18)	scalability of proposed Software solution comprising of solution architecture	3			
			Compliance with the FRS				
			and Technical	3			
			Specifications as mentioned in the RFP				
			Comprehensiveness of Bill	3			
			of Material of all the components along with their quantities	3			
			Project implementation				
			approach/ strategy and operations and maintenance plan including	3			
			comprehensiveness of fall- back strategy and planning during rollout				
		Assessment of	Deployment strategy of				
		Manpower deployment, Training and	Manpower, Contingency management, Exit plan after handover,	2			
		Handholding plan (06)	Training and Handholding strategy				
			Mobilization of existing resources and additional resources as required, Identification of risk	2			
			and suggestive mitigation plan	2			
	Presentation	Technical Presentation by the bidder.	1	5	Annexure 17,		
			1	э	18,19, 20		
			Quality of Presentation & clarity of responses	1	Annexure 17, 18,19, 20		
			Approach adopted to		18,19,20		
			provide DDA with the road map and strategy for making early	3			
			inroads with the MoUD Smart City initiative				
			Senior management	1			
			commitment demonstrated during the presentation				

^{1.} For all the above, the Completion Certificate of the projects completed in the last 7 years (as on 31.3.2017) need to be provided which are issued to the responding firm by the respective customers.

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria/	Form to be	Reference	Reference page Number				
				Sub Criteria	used	Page number					
				Points							
0 TI I	2. The value of the projects considered in the above criterion would be based on the Purchase Order or the LOI issued to the responding firm. In absence of the supporting documents, the projects would not be considered for evaluation.										

S.No	Resource Deployment	The Minimum Qualification of the proposed resources shall	Marking Criteria			Form to be used	Reference Page Number
3.140	Resource Deployment	be as per Qualification Matrix given Below	ivial King Criteria		Marks	Form to be used	Reference raye Number
		be as per Qualification Matrix given below			17		
-	Duning the Management				5	Annexure 19,19	
1	Project Manager				5	Alliexure 17,17	
		i. Overall experience in Project Management as Head of	Average marks of all CVs				
		Projects in IT (Minimum Essential Requirement is 6 years)	would be awarded as below :-				
_			Slab	Points			
			10 years or more	Points 1			-
			7 to 10 years	0.5			
			5-6 years	0.5			
		ii. Relevant Experience in eGovernance/Government	Average marks of all CVs	Ü			
		or	would be awarded as below :-				
		Multilocational IT Project Management (Minimum Essential					
		Requirement is 2 years)					
		.,,	Slab	Points			
			More than 3 years	1			
			2-3 years	0.5			
			Less than 2 years	0			
		iii. Relevant Certification (either of PMP/PMI/Prince2)	Average marks of all CVs				
			would be awarded as below :-				1
			Slab	Points			
			Certification	1			
			No Certification	0			
		iv. Relevant work Experience in eGovernance	Average marks of all CVs				
		or Multi-locational IT Project(Minimum Essential Requirement	would be awarded as below :-				
		is 2 years)					
			Slab	Points			
			More than 3 projects	1	1		
			2 to 3 years	0.5			
			Less than 2 years	0			
2	System and Network		-		_	Annexure 19,20	
	Administrator				5		
	Administrator	i. Overall experience in IT infrastructure management,	Average marks of all CVs				+
		networking, trouble shooting, software applications support	would be awarded as below :-				
		etc. (Minimum Essential Requirement is 3	would be awarded as below.				
		years)					
		<i>y</i>	Slab	Points			
			More than 4 years	2		1	1
			3-4 years	1		1	
			Less than 3 years	0			
		ii. Relevant work Experience in e- Governance / multi-	Average marks of all CVs				
		locational IT projects. (Minimum Essential Requirement is 2	would be awarded as below :-				
		years)					
			Slab	Points			
			More than 3 years	1			
			2-3 years	0.5			
			less than 2 years	0		1	
		iii. Relevant Software Certification	Average marks of all CVs				
			would be awarded as below:-				
			Clob	Dointo		+	
-			Slab	Points		+	+
			Each Relevant Certification max of 2 shall be considered	1			
			max or 2 shall be considered	'			
			No Certification	0		 	+
			INO CELUIICALIUII	U		1	

3	Database				4	Annexure 19,19	
•	Administrator				-	Alliexare 17,17	
	Administrator	i. Overall in database activities like instance tuning, schema	Average marks of all CVs				
		management, space management, backup and recovery,	would be awarded as below :-				
		disaster recovery, data replication, database refresh etc.	would be awaited as below				
		(Minimum Essential Requirement is 3 years)					
		(Vinimiani Essential Noqui ement is e years)					
			Slab	Points			
			More than 4 years	2			
			3-4 years	1			
			Less than 3 years	0			
		ii. Experience in e-Governance or Multilocational	Average marks of all CVs				
		IT Project on quoted database on quoted platform and	would be awarded as below :-				
		database.					
		(Minimum Essential Requirement is 2 years)					
			CL. I	D-i ·			
			Slab	Points			
			More than 3 years	1 0.5			
			2-3 years less than 2 years	0.5	-		-
		iii. Relevant Certification (Should be Database administrator in	Average marks of all CVs	U			
		quoted database)	would be awarded as below :-				
		quotou untubuso)	Would be awarded as below				
			Slab	Points			
			Each Relevant Certification				
			(max of two)	1			
			No certification	0			
4	Technical Support Staff				3		
		i. Overall experience in IT infrastructure	Average marks of all CVs				
		management, networking, trouble	would be awarded as below :-				
		shooting, software applications support			_		
		etc. (Minimum Essential Requirement is 2			2		
		years)					
			Slab	Points			
			More than 3 yrs	1			
			2-3 yrs	0.5			
			less than 2yrs	0			
			Average marks of all CVs				
		IT projects.	would be awarded as below :-				
		(Minimum Essential Requirement is 1 years)			2		
			Slab	Points			
			More than 2 years	1	1		
			1-2 years	0.5			_
			less than 1 year	0.5			
		iii. Relevant Certification	Average marks of all CVs				
			would be awarded as below :-		1		
			Slab	Points			
			Each Relevant Certification	1			
			No Certification	0			
-							
-						·	

	I	L		

S.No	Name of Resource	Location	Qualification (Minimum)	Minimum number of years of experience	Minimum number of years with responding firm	Skill Area	Remarks
1	Project Manager	Vikas Sadan	B.E./B.Tech /MCA/MBA	10	3	Working in projects related to implementation of IT with an experience of 5 years or more in at least two softwarimplementation projects in project management role leading a team of 10 or more members. Should have overall experience of 2 or more years in Government projects	
2	Database Administrator	Vikas Sadan/Data Center	B.E. (Computer/E&C)/MCA	5-7 years	1 year	Experience in administering production data bases and worked in Oracle 91, 10g, DB2, MS-SQL etc. Knowledge in PL/SQL Programming with experience in handling standby databases preferred.	
3	Technical Support Staff	Vikas Sadan	Diploma/B. E. (Computer/ E&C)	3-5 years	1 year	Experience in technical support services/ operations, IT Infrastructure, managing & updating customer database, Programming, Code debugging	