

Sl No.	Criteria/Sub Criteria	Description	Point System	Max Criteria/ Sub Criteria Points	Form to be used	Reference Page number	Reference page Number
				83			
1	Financial Strength of Responding firm			10			
a.	Average Annual Turnover	Average Annual Turnover of all the consortium members taken together from IT Business (System Integration Services, Application / Software development, Data Analytics, Consultancy, DC/DR Operations, Infrastructure development with Networking and Computer hardware deployment, Service Management, other related project activities etc), during the last three (3) financial years (FY 16-17, FY 15-16 and FY 14-15) as per the last published balance sheets shall be greater than or equal to INR 400 Cr. (Rupees Four Hundred Crores only).	Average to be used for the combined average turnover of all the consortium members. The marks would be based on the following: >=INR 500 Crores = 5 points ; >=INR 450 Crores but less than INR 500 Crores=4 points; >=INR 400 Crores but less than INR 450 Crores=3 points;	5	Annexure13,30 supported by documentary evidence		
b.	Net worth	Net worth of Lead Bidder Company must be more than 10 Crores in last three years as per the audited Balance Sheet.	Average to be used for the combined average net worth of all the consortium members. The marks would be based on the following: >=150 Cr. (100%)=5 >=100 Cr. & < 150 Cr. (80%)=4 >=50 Cr. & < 100 Cr. (60%)=3 >=10 Cr. & < 50 Cr (40%)=2	5	Annexure13,30 supported by documentary evidence		
2	Past Experience of the responding firm			45			
a.	System Integration projects	Bidder should have THREE projects for implementation of integrated turnkey projects with a) software development and Implementation b) O&M phase for maintaining all of the above.	Marking to be used for the 3 case studies. For average of projects out of three mandatory projects the marks would be based on the following: >=INR 50 crores = 10 points; >=INR 30 crores but less than INR 50 crores=8 points; >=INR 20 crores but less than INR 30 crores=6 points; Example Project 1: 50 crores, Project 2: 30 Crores, Project 3: 20 Crores. Average marks would be 100/3=33.33 Crores.	10	Annexure13,30 supported by documentary evidence		
b.	Software Solutions	Application developer should have undertaken software development projects having a minimum value of INR 4 crore each- (for software development component only). The project should have some or all of the following components : Portal development & Enhancement, Web based Application Server, Electronic Forms / Online Applications, enterprise Application Software Development	>5 Projects – 10 points; 4 Projects - 8 points; 3 Projects - 6 points; 2 Projects - 4 points;	10	Annexure13,30 supported by documentary evidence		

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c	Prior experience in Development Authority/Housing Board / Urban Local Bodies / Municipalities for software design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=3Projects – 10 points; 2Projects – 8 points; 1Project - 6 points;	10	Annexure13 .30 supported by documentary evidence		
d	Past Experience in implementation of State / Central MMP Projects design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 .30 supported by documentary evidence		
	Past Experience in implementation of Data Analytics and its associated DSS Projects (including e-Governance Projects) in design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years SI Projects undertaken in India	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 .30 supported by documentary evidence		
	Past Experience in implementation of RS & GIS Technology based DSS Projects in design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 .30 supported by documentary evidence		
e	Past Experience in Deployment and Maintenance of Projects using and offering Networking Services in design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 .30 supported by documentary evidence		

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria/ Sub Criteria Points	Form to be used	Reference Page number	Reference page Number
f	Past Experience in Deployment and maintenance of Projects using DC / DR Services in design, development/ deployment, installation, commissioning, maintenance and operations in India running in past 7 financial years	SI Projects undertaken in India	>=2 Projects – 3 points; 1 project - 1 points;	3	Annexure13 ,30 supported by documentary evidence		

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3	Quality Certifications			3			
a.	Sole Bidder or Lead Bidder/Consortium Partner should have valid CMMI L3 or above certification as on bid submission date.	Quality Certifications by the bidder	a. CMMI Level 3 certification - 1 point b. CMMI Level 5 Certification - 2 points	2			
b.	Sole Bidder or Lead Bidder/Consortium Partner should have valid ISO 9001:2008, ISO 27001:2013 and ISO 20000-1:2011 certifications	Quality Certifications by the bidder	a. If ISO 9001:2008, ISO 27001:2013 and ISO 20000-1:2011 certifications are available on the date of bid submission date - 1 points b. If any of the certificate above are not available as on bid submission date - 0 points	1			
4	Solution proposed, Approach and Project			25			
	Solution Proposed	Evaluation Committee will evaluate whether all the points/ requirements mentioned in the RFQ are addressed well a		20	Annexure 17, 18		
		Understanding of ToR and Approach for implementation (06)	Understanding of Requirements of DDA	2			
			Adequacy of the Work plan	2			
		Robustness and quality (18)	Adequacy, robustness and scalability of proposed Software solution comprising of solution architecture	3			
			Compliance with the FRS and Technical Specifications as mentioned in the RFP	3			
			Comprehensiveness of Bill of Material of all the components along with their quantities	3			
			Project implementation approach/ strategy and operations and maintenance plan including comprehensiveness of fall- back strategy and planning during rollout	3			
		Assessment of Manpower deployment, Training and Handholding plan (06)	Deployment strategy of Manpower, Contingency management, Exit plan after handover, Training and Handholding strategy	2			
			Mobilization of existing resources and additional resources as required, Identification of risk and suggestive mitigation plan	2			
	Presentation	Technical Presentation by the bidder.		5	Annexure 17, 18,19, 20		
			Quality of Presentation & clarity of responses	1	Annexure 17, 18,19, 20		
			Approach adopted to provide DDA with the road map and strategy for making early inroads with the MoUD Smart City initiative	3			
			Senior management commitment demonstrated during the presentation	1			

1. For all the above, the Completion Certificate of the projects completed in the last 7 years (as on 31.3.2017) need to be provided which are issued to the responding firm by the respective customers.

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2. The value of the projects considered in the above criterion would be based on the Purchase Order or the LOI issued to the responding firm. In absence of the supporting documents, the projects would not be considered for evaluation.

S.No	Resource Deployment	The Minimum Qualification of the proposed resources shall be as per Qualification Matrix given Below	Marking Criteria	Marks	Form to be used	Reference Page Number
				17		
1	Project Manager			5	Annexure 19,19	
		i. Overall experience in Project Management as Head of Projects in IT (Minimum Essential Requirement is 6 years)	Average marks of all CVs would be awarded as below :-			
			Slab	Points		
			10 years or more	1		
			7 to 10 years	0.5		
			5-6 years	0		
		ii. Relevant Experience in eGovernance/Government or Multilocational IT Project Management (Minimum Essential Requirement is 2 years)	Average marks of all CVs would be awarded as below :-			
			Slab	Points		
			More than 3 years	1		
			2-3 years	0.5		
			Less than 2 years	0		
		iii. Relevant Certification (either of PMP/PMI/Prince2)	Average marks of all CVs would be awarded as below :-			
			Slab	Points		
			Certification	1		
			No Certification	0		
		iv. Relevant work Experience in eGovernance or Multi-locational IT Project (Minimum Essential Requirement is 2 years)	Average marks of all CVs would be awarded as below :-			
			Slab	Points		
			More than 3 projects	1	1	
			2 to 3 years	0.5		
			Less than 2 years	0		
2	System and Network Administrator			5	Annexure 19,20	
		i. Overall experience in IT infrastructure management, networking, trouble shooting, software applications support etc. (Minimum Essential Requirement is 3 years)	Average marks of all CVs would be awarded as below :-			
			Slab	Points		
			More than 4 years	2		
			3-4 years	1		
			Less than 3 years	0		
		ii. Relevant work Experience in e- Governance / multi-locational IT projects. (Minimum Essential Requirement is 2 years)	Average marks of all CVs would be awarded as below :-			
			Slab	Points		
			More than 3 years	1		
			2-3 years	0.5		
			less than 2 years	0		
		iii. Relevant Software Certification	Average marks of all CVs would be awarded as below:-			
			Slab	Points		
			Each Relevant Certification max of 2 shall be considered	1		
			No Certification	0		

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