

दिल्ली विकास प्राधिकरण
प्रशिक्षण विभाग
सी-1/316, तृतीय तल, विकास सदन,
आई.एन.ए., नई दिल्ली-110023
दूरभाष न. 011-2466-1545/1505



DELHI DEVELOPMENT AUTHORITY
TRAINING DEPARTMENT
C-1/316, 3RD FLOOR, VIKAS SADAN
INA, NEW DELHI-110023
Ph. No. 011-2466-1545/1505

No. PERS/TRG/0003/2022/F9/-AD(TRAINING DEPTT.)/ 609

Date: 6/10/26

CIRCULAR

Subject: Participation in special iGOT Karmayogi session on “Seva Bhav” on 07.10.2026 – regarding.

The undersigned is directed to refer to the communication received from **Karmayogi Bharat, Department of Personnel & Training, Government of India**, regarding participation of iGOT users in a special session on citizen-centricity “Seva Bhav”, scheduled to be held on **07.10.2026 from 11:00 AM to 12:00 Noon**.

2. The session is being organised under **Mission Karmayogi** with the objective of strengthening **empathy, responsiveness and a citizen-first approach** among Government employees and reinforcing the ethos of *Seva Bhav* in public service delivery.
3. The session will be **streamed live through the iGOT Karmayogi platform**. The session link is to be made available under the “Events” section of the iGOT Karmayogi platform.
4. It has further been informed that officials/users attending the session through the iGOT Karmayogi platform on **07.10.2026 between 11:00 AM and 12:00 Noon** will receive **special credits under the “Service Orientation” competency**.
5. In view of the above, **all officers/officials of Delhi Development Authority having an iGOT Karmayogi account are encouraged to participate in the session**. Heads of Departments/Divisions/Branches are requested to kindly disseminate this Circular amongst the officers/officials working under their administrative control and encourage maximum participation.
6. The participation may be undertaken through the individual **iGOT Karmayogi user account**, as per the instructions/arrangements available on the platform.
7. The initiative may be utilised by officers/officials as an opportunity to strengthen the values of **citizen-centricity, empathy, responsiveness and service orientation** in the discharge of their official duties.

This issues with the approval of the Competent Authority.

Signature
6/10/26

Director (Training)
Delhi Development Authority

Copy to: for kind information and necessary action;

1. All Heads of Departments, DDA – for information and necessary dissemination among officers/officials under their administrative control.
2. All Directors/Deputy Directors/Head of Offices, DDA.
3. Nodal Officer, iGOT Karmayogi, DDA.
4. Notice Boards/official communication channels, DDA.
5. Guard File.

Director (Training)

छवि भारद्वाज, भा.प्र.से.
मुख्य कार्यकारी अधिकारी
Chhavi Bhardwaj, IAS
Chief Executive Officer



कर्मयोगी भारत
कर्मिक और प्रशिक्षण विभाग
(भारत सरकार)
KARMAYOGI BHARAT
Department of Personnel & Training
(Government of India)

DO No. CEO/Karmayogi/2026/ 0110-3

1st October' 2026

Subject: Participation of iGOT users in the special session on citizen centricity "Seva Bhav" on 7th October 2026

Respected Sir/Ma'am,

Citizen centricity is a key theme under Mission Karmayogi, which seeks to build a professional, capable and responsive civil service that places citizens at the centre of governance and public-service delivery. Several courses focused on citizen centricity and service orientation are already available on the iGOT Karmayogi platform and have been completed by a large number of government employees.

2. To further strengthen this endeavour, Karmayogi Bharat is organising a talk on 'Seva Bhav' on 7th October 2026, to be moderated by **Dr. R. Balasubramaniam, Member, Niti Aayog**. The session will focus on strengthening empathy, responsiveness and a citizen-first approach among government employees and instilling the ethos of *Seva Bhav* into public service delivery.

3. The session will be streamed live through the **iGOT Karmayogi platform**, enabling government employees across Central Ministries, Departments, States and Union Territories to attend the session online. The session link will be made available under the **Events section** of the iGOT Karmayogi platform and will also be communicated separately by **Monday, 5 October 2026**.

4. To encourage participation and recognise learner engagement, all users attending the session through the iGOT Karmayogi platform on **7th Oct'2026 from 11 AM to 12 Noon**, will receive special credits under the '**Service Orientation**' competency.

5. I request you to kindly disseminate the details of the session widely among all employees in the Department and in the attached / subordinate offices, and field formations. Officials at all levels may kindly be encouraged to participate in the session.

Your support and leadership will help reinforce a shared culture of service, empathy and citizen-centric governance across all levels of government.

Regards,

Yours sincerely,

(Chhavi Bhardwaj)

All Secretaries of Government of India