

"STANDING INSTRUCTION NO: 387"

Sub: Uniform water consumption charges & boosting charges.

In supersession of all previous orders issued by various authorities in this regard, it has been decided that the following schedule of water consumption charges & boosting charges; initial security deposit and modalities of collection & recovery shall be applicable with effect from 1.4.93.

A. WATER CONSUMPTION CHARGES

1. For water consumption charges, schedule of rates applicable in DWS & SIU of MCD shall be applicable in DDA in general for all categories of connections as indicated therein and applicable in DDA. A copy of the present schedule of rates prevalent in DWS & SIU is enclosed for ready reference.

2. For un-metered domestic water connections, or for connections where the meters are found to be out of order, following scale of flat rate consumption shall be chargeable:

- 1) MIG & SFS: 35 Kl. per month per connection.
- 11) LIG & Janta/EWS-30Kl. per month per connection.

The rates per Kl. and other charges shall be applicable as in para A(1), above.

3. Any change in schedule of rates, notified by MCD will automatically be applicable in DDA mutatis-mutandis.

B. BOOSTING CHARGES.

1. Uniform boosting charges @Rs.0.95 per Kl. shall be leviable in all such colonies/pockets, where boosting arrangements have been installed on the distribution system.

2. The boosting charges shall be applicable on the quantity of water billed for consumption charges.

3. The boosting charges shall be reviewed annually or and at the time of any revision of tariff of power by DESU.

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C. MODALITIES OF COLLECTION & RECOVERY OF CHARGES

1. Security deposit at the following rates will be realised at the time of giving connection by - Executive Engineer concerned.-
  - a) SFS/MIG flats - Rs.250/-
  - b) LIG/EWS flats - Rs.150/-
2. BILLING CYCLE.
  - i) Billing cycle of 3 months shall be maintained.
  - ii) Billing months for different colonies/pockets may be suitably staggered for administrative convenience.
  - iii) The bills shall be delivered between 1st & 10th of the first month succeeding the quarter billed for.
  - iv) For all metered connections, the bill shall be based on the water meter reading only.
  - v) Effective steps should be taken for disconnect water supply if the total arrears, at any time exceeds 90% of the security deposit. Similar action for disconnection should be taken if the Quarterly demand raised(bills) are not cleared within thirty days of the issue of the bill.
3. SURCHARGE FOR NON PAYMENT OF BILLS WITHIN THE STIPULATED PERIOD & DISCONNECTION.

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Same provision as contained in the MCD's schedule of rates shall be applicable mutatis-mutandis.

- 4) COLLECTION/RECOVERY OF WATER/BOOSTING CHARGES.
  - i) All collection shall be made in CWS or Divisional Offices, as the case may be, wherever the same are located within a radius of 1 Km(approx.).
  - ii) For areas more than 1 KM away, collection may be arranged within the pocket/colony for atleast 3 days(to be notified in the bill in advance).Thereafter, collection of left out bills shall be at the centralised office.
  - iii) The payment through "Account payee" cheques may be accepted subject to realisation. In case cheque gets dishonoured, the bill shall be subjected to usual levy of surcharge for delayed payment, if applicable.
  - iv) Bill proforma shall be as enclosed, subject to minor modifications wherever needed.

D MISCELLANEOUS:

1. The bills shall be rounded off to the nearest rupee (Rs. 0.51 and above to the next rupee & 0.50 & below to the lower figure).

2. INSTALLATION OF WATER METRES BY INDIVIDUALS:

As a policy, it has been decided that all connection holders-existing as well as prospective-should be insisted upon to get the water meters installed/rectified, where the connections are un-metered/meters are out of order, within a period of 3 months of issue of notice in that regard.

E. ARREAR BILLS:

1)i) For settlement of all arrears of recovery of water/boosting/misc.charges for the period between 1.1.92 & 31.3.93, the aforesaid rates & principles, effective from 1.4.93 may be applied.

ii) For the arrears prior to 1.1.92, the cases may be settled by respective SEs/CEs on the basis of individual merits.

2. The surcharge for nonpayment/delayed payments for this period may be once condoned.

3. Reasonable time, say clear 30 days, may be allowed for clearance of arrear payments, beyond which surcharge may be levied.

4.(i) In case of heavy arrears, <sup>the</sup> ~~payment~~ <sup>in three</sup> suitable instalments may be allowed if so requested by allottee and agreed to by the Executive Engineer. In case of any default, surcharge may be levied. On each consecutive defaults rate of surcharge may be increased by 5%.

ii) In case of default even beyond the date of last instalment, action for disconnection may be resorted to.

5)(i) Cases/payments settled prior to 1.1.92 shall not be reopened.

ii) Payments already received ("on account" or otherwise) for the period 1.1.92 to date shall be reviewed & settled afresh on above principles.

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6.(a) For all colonies/pockets the control of which has been recently transferred to MCD, the bills upto the date of transfer of services shall be raised and collected in DDA. For all cases of default by the allottee beyond 30.6.93 the respective amount of arrears including surcharge shall be listed and forwarded to DMS & SUI for recovery in accordance with the specific decision taken in the meeting held on 21.1.93, the minutes of which have been circulated by Engineering-in-Chief DMS & SUI vide No. EIC/A-46/93-5459 dated 22.1.93 (item No.8 refers).

(b) A drive should be launched for realisation of dues upto 30.6.93.

This issues with the approval of Vice-Chairman, DDA.

*(S.M. Madan)*

(S.M. Madan)  
Director (Monitoring)

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*(S.M. Madan)*

Director (Monitoring)  
DDA.

Office of the Chief Engineer  
(North Zone)

DDA (CE(NZ) 92-93/17 vol IX / 599

AD  
17.3.93

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*(S.M. Madan)*

*(S.M. Madan)*  
EA to CE(NZ)  
DDA  
12/3/93

दिल्ली विनियम प्राधिकरण

पानी का बिल

ही.डी.ए.प्रति  
बिल सं.  
नाम व पता

जल ही  
जोचन है  
तुंद-तुंद  
जोगतो है  
इसे तपाइए

॥नेक्शन सं.॥ ॥पेस्ल साइज॥ ॥मीटर सं.॥

कुल राशि विना सरचार्ज

भुगतान की अन्तिम तिथि

कुल राशि सरचार्ज सहित

गृहक प्रति

सूचना:- जल प्रसार के बिल-----  
के-5 की निम्नलिखित शखाओं  
में लगा हो सके हैं :-  
इत्या करने के बाद लिखे जायेंगे॥

बिल संख्या  
नाम व पता

॥क.नं.॥ ॥पेस्ल साइज॥ ॥मीटर सं.॥

बिल की अवधि ----- से ----- तक

मीटर पठन

वितरण

दर

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+ 30%

मीटर रीडर के हस्ताक्षर

सेन्टल गवर्नमेंट  
सेस लिखी

। पैसा/कि.ली.

टिप्पणो:-

बुस्टिंग फुल  
कि.ली.

प्रति कि.ली.  
०

भूलचूक शनो देनी

पिछला तनया  
॥-॥ ॥+॥

आवश्यक सूचना:- एतद्वारा सूचित किया जाता है कि यदि आपने देय तिथि तक बिल की राशि का भुगतान नहीं किया तो देय तिथि के 30 दिन के पश्चात आपका पानी काटा जा सकता है।

कुल राशि

विना सरचार्ज

सरचार्ज

कुल राशि  
सरचार्ज सहित

ह.वि.लि.

ह.वि.निरीक्षक

अधीक्षारी  
देव

(MUNICIPAL CORPORATION OF DELHI)  
 SCHEDULE OF RATES.  
 1991-92.

1. Taxes:
  - 1) Water Tax: 1% of the rateable value.  
Lands & Buildings.
  - 11) Scavenging Tax.
    - a) All lands & buildings used or to be used for non residential purposes 5% of the rateable value.
    - b) Hotels & Restaurants, Clubs, Ice Factories, Cinemas. 10% of the rateable value.
2. Water-Charges:

CATEGORY-1.

(Domestic @35 paise per KL upto 20 Kls per water connection per month and 70 paise per KL for the additional consumption above 20 Kls plus 30%)

- 1) Premises used solely for domestic and residential purposes including such residential and domestic buildings having lawns and kitchen gardens.
- 2) Dhobi Ghats, Andh Vidhalayas, Cremation Grounds and religious, places, poor homes for destitutes invalids etc. run on charity.
- 3) Places meant for drinking purposes only.
- 4) In case of bulk connections for a colony serving number of residential premises, 20 Kls per month/per residential unit having individual water connection will be charged at 35 paise per KL and the excess consumption at 70 paise per KL, subject to minimum charges of Rs.7.50 per month/per dwelling unit.
- 5) Orphanages-Entire consumption be charged @35 paise per KL.
- 6) Water connection in religious premises specially approved by the DWS & SDU Committee/Corporation free water supply upto 40 KL per month & additional consumption @35 paise per KL.
- 7) Hostals attached with Educational Institutions having separate water connection.
- 8)(a) Water charges at concessional rate of 11 paise per KL upto 45 Kls per month and additional Consumption at the normal rates in the higher slab from the employees of the DWS & SD Undertaking subject to the condition mentioned in the Resolution No.710 dated 26.3.1971 residing in other than Municipal accommodation.

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- (b) Rs.2/- per month per quarter from the employes of the DWS & SDO undertaking residing in Municipal accommodation (Resolution No.526 dated 1.12.1983.)
9. Water connection in JJ/R/settlement colonies/Rural Areas be charged @Rs.7.50 per month including Cess plus 30%.

CATEGORY-II.

(Non-Domestic @Rs.3/- per KL upto 50 KLS per connection/ per month and Rs.5/- for additional consumption beyond 50 KLS per month, plus 30% of water charges)

Shops, Offices, House hold industries being run in residential premises, Hospitals, Clinics, Dispensaries, Educational Institutions, Public Urinals & latrines, Cattle Troughs, Eating Houses, Restaurants, Petrol Pumps without service Stations, Stadia, Vegetable/Milk Booths, Banks Professional Training Institutes, Jails, Creches, Libraries, Reading rooms, Dairies, Dry Cleaners, Guest Houses and Working Women's Hostels.

CATEGORY-III.

(Non domestic @Rs.5/- per KL upto 50 KLS per month per connection Rs.6.50 per KL for additional consumption upto 100 KLS and Rs.8/-per KL beyond 100 KLS per month, plus 30%).

Cinemas, Ice Factories, Ice-Cream Factories, Cooling Plants, Aerated Water Factories, Mother Dairy/Milk Plants all types of industries excluding Household Industries mentioned under Category-II, Railway Stations, Yards/Work-Shops, Exhibition Grounds, ISBT, DTC Depots, Horticultures, Hot-Mix Plants, Swimming Pools excluding of Education Institutions. Petrol Pumps-cum-Service Station petroleum Depots, Laundries, Printing Press, Bakeries, Flour Mills, Theatres, Circus, Power Generation Plants, Gas Oil Installations ~~fountains~~ or ornamental use of water, Zoo, Poultry Farms and Clubs.

Any other premises not mentioned in Category-II and category-III above may be classified in the above categories depending upon the use/nature of the premises.

Notes:1(a) In case of building and roads, where water is utilised for construction purposes, water charges shall be recovered at Category-I, II, III rate as the case may be plus charges at the rate of Rs.1/- per cubic metre of cubical contents of the buildings under construction/constructed.

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b) In case of premises where unmetered water supply exists and construction/reconstruction takes place and water for construction purposes is used without information/prior permission double the rate of cubic contents will be charged irrespective of fact of existence of private source of water.

2. In case of metered water supply is used for purposes falling under different categories in buildings, water charges shall be recovered at the highest rate unless separate metered water connections are obtained for different uses of water. In case a portion of a building, where trade or profession is carried on but there is no water tap, water charges from rest of the building used solely for domestic purposes shall be charged under

Category-1.

3. In cases of colonies having metered supply. if any part of parts of the colony are used for a purpose where different rates or rates are chargeable and where separate water connection cannot be obtained for any reason or for practical difficulties compounded charges worked out on the difficulties of rates and the estimated quantity of water consumed, pro-rata may be recovered.

4) a) In all cases where water charges are recoverable by measurement, it shall be a condition of such supply that the charges to be paid for water consumed while the meter is out of order or under repair or under test, shall be computed on any of one or more of the following basis, as may be decided by the Commissioner at his discretion:-

- i) On the actual consumption recorded by the meter, if the same is found to register 5% variation on either side on test.
- ii) On the average of the immediately 12 months, preceding readings. Ignoring the last reading on which the meter stopped. Average on future consumption may be worked out depending upon the circumstances of each case but not as a rule.
- iii) On the consumption of the corresponding period of the previous year.
- iv) On discharging capacity of the connection having regard to its size, length, hours of supply etc. but not exceeding twice the maximum monthly consumption recorded during previous twenty four months.



- v) On such reliable data, as may be considered reasonable.
- b) For the purposes of these rules, a meter shall be deemed to be out of order if:
  - i) When there is obvious error in recording consumption by the meter.
  - ii) If there is reason to believe that the consumption recorded by the meter is not correct, having regard to past or subsequent recorded consumption and other circumstances of the case.

5. In case of seasonal industries/commercial concerns such as Ice Factories, Ice Cream Factories, Cold Drink Factories etc., if a meter becomes defective, the average of the corresponding period of previous year when the meter was in order, may be taken having due regard to the manufacturing capacity of the concerned seasonal industries/commercial concern.

6. MINIMUM CHARGES:

Size of meter marked in mm	<u>Monthly</u>	
15	Rs.7.50	} plus 30%
20-25	Rs.100/-	
40-50	Rs.200/-	
80 and above	Rs.500/-	

7. METER TESTING FEE

If a meter is tested at the instance of the consumer, testing fee at the following rates shall be charged in advance:-

Size of meter marked in mm	<u>Monthly.</u>
15	Rs.25/-
20-25	Rs.50/-
40-50	Rs.100/-
80 and above.	Rs.200/-

N.B. In case of private meters which are removed and refixed by a licensed plumber for R.gd.Consumer. only Rs.15/- be charged as testing fee for 1/2 inch.

8. UNMETERED SUPPLY

(a) Due to technical difficulties, if a water connection is sanctioned and installed without meter, for domestic and residential purposes, as agreed to between the consumer and the Delhi Water Supply & Sewage Disposal Undertaking, the water charges will be levied as under in respect of water connections sanctioned un-metered in unauthorised/regularised colonies/other than JJ/R/settlement colonies/

Slum tenements:

Size of Ferrule

Upto 3 taps per month (Shower & Wash Basin not to be treated as tap)	1/4" Rs.12/- Rs.15/-	3/8" Rs.30/-	1/2" Rs.60/-
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Rs.12/-P.M. per W.C. for the first 6 months of the sanction of the WC & Rs.15/-P.M. per water connection if not converted into metered W.C. there after plus 30%.

For every additional tap      Rs.5/-      Rs.7/-      Rs.10/-

- b) All domestic water connections with meters/unmetered in rural areas be charged at a flat rate of Rs.7.50 per month upto 3 taps (shower and wash basin not to be treated as tap) and Rs.2/- per month for every additional tap plus 30%
- c) In case the water is used for non-domestic purposes water charges shall be recovered at double the rate or as per site position, if water is found using for processing purposes.
- d) All existing domestic water connections, running without meter in slum tenements/premises other than mentioned above will be charged @Rs.5 Khs per month/per W.C. subject to revision on meter reading basis plus 30%.

9. METER MAINTENANCE CHARGES:

In addition to above, meter maintenance charges shall be charged at the following rates for all meters, provided by the Corporation:-

<u>Size of Meter in MM</u>	<u>Rate per Month.</u>
15	Rs.1.50
20	Rs.5.00
25	Rs.10.00
50	Rs.20.00
80	Rs.30.00
100	Rs.40.00
150	Rs.60.00
200	Rs.80.00
250 and above.	Rs.100.00

- i) In case the payment of water bill is not made within 15 days of the receipt of bill, a surcharge at the rate of 5% of the amount of current water bill, shall be recovered and in case of failure to pay the bills within 30 days of the date of issue of the bill, the water supply will be liable to be disconnected without assigning any reason and will be opened on payment of Rs.25/- as disconnection charges and Rs.25/- as re-opening charges. Rebate for Rs.2/- may be given if payment of water charges by the consumers of JJ/Resettlement colonies and Rural Areas is made for four months in advance.
- ii) Surcharge may be exempted at the discretion of the Commissioner.
- iii) Cess at the rate prescribed from time to time under water (Prevention & Control of Pollution) Cess Act., 1977 be charged in addition to the water charges.
- iv) Special rate of water charges in respect of Municipal Corporation Schools having unmetered supply, be charged at the rate of 80 paise per student per month, for 12 months in a year including water cess plus 30%.

Having carefully considered the budget estimates as presented by the Commissioner and after having obtained further necessary information and also having regard to all the requirements of the Act the Budget Estimates pertaining to Delhi Water Supply & Sewage Disposal Undertaking are framed and adopted in exercise of powers of the Delhi Water Supply & Sewage Disposal Sewage Committee/Standing Committee/Corporation conferred u/s 490 (2) (b) of the D.M.C. Act 1957 as under.

P. L. Apora  
Director of Revenue.