

No. EMT(10)83/12651Dt., the 5th October, 1986.Sub: Improvement in the quality of construction.

Frequent complaints are being received about the poor quality of construction by D.D.A. Some of the common defects in our housing schemes are seepages, dampness, improper slopes, weak plaster, poor finish etc.. I would like the Engineers to make all out efforts to improve the quality of works being executed by the D.D.A.

2. J.E., A.E., & E.E. will have to inspect the works under their charge more thoroughly and systematically to control the quality. S.Es. and C.Es. should also check during their inspections that the works are being executed according to the prescribed specifications. Wherever defects are noticed, these should be pointed out through site order books and inspection notes. Inspection note books should be maintained at all levels right up to E.E. Copies of inspection notes should be available at the site of work. Follow up action is required to ensure that remedial action is taken on these observations.

3. It has also been brought to my notice that prompt action is not being taken on the observation memos issued by the Quality Control Cell. On receipt of these inspection notes, immediate remedial action should be taken not only on the works inspected but also similar defects in other works under the charge of the officers should be attended. The Chief Engineers should bestow their attention on the major defects brought to their notice by the Chief Engineer (QC). Replies to the observations with details of rectifications done MUST be sent to the Quality Control Cell within 30 days without fail. I would not like any lapses to occur in this respect.

4. It is made clear that the field officers shall be responsible for the quality of work and any default in this respect would invite severe disciplinary action. In future, while writing Annual Confidential Reports, a specific remark should be made regarding the quality of work being executed by the officer reported upon by all concerned at all levels.

(Ga Kumar)
Vice-Chairman.