

- 243 -

DELHI DEVELOPMENT AUTHORITY


No. Em 1(10)83/6277

Dated 27/5/86

Circular No 148

Detailed instructions have been issued regarding procedure to be adopted for handing over possession of flats to allottees vide Circular No. 147 issued under letter No. EM1(10)83/5904, dated 15.5.85. These instructions should be followed very strictly by all the Engineers.

In order to attend to the defects which may come to notice after handing over of flats, it has been decided that the Executive Engineers should be available at the site offices atleast one day in a week for listening to the grievances of the allottees. A board indicating the name of the EE/AS/JE alongwith their telephone numbers should be displayed at the site office and the date on which the EE/AS/JE will be available for attending to the complaints should be fixed by the Chief Engineer and intimated to concerned Welfare Agencies so that allottees could meet the concerned Engineers for redressal of their grievances.


(J.K. Vershneye)
Engineer Member.

1. All Chief Engineers.
2. All Suptdg. Engineers.
3. All Executive Engineers.