

DELHI DEVELOPMENT AUTHORITY
[FINANCE & EXPENDITURE]

O.O. No. 103

Date: 24.11.15

In the senior Officer meeting, Vice Chairman, DDA has directed adopting Public Feedback Capturing System for the following project:-

1. DDA Housing Scheme – 2014
2. Community Halls Rating Systems
3. Sports Complexes and Golf Courses

Hence, it is to be ensured that the payment of above projects is released only after linking it to feedback received from public/members of Delhi Legislative Assembly and Union Parliament.

2 All the Zonal Dy. CAOs are directed to ensure that the payment against above projects to contractor is released only after looking at the online complaint system record as well as assurance from the concerned Asstt. Engineer (In-charge) of the project and Executive Engineer of the Division to the effect that the feedback received regarding complaints, suggestions and defects has been considered while preparing the bill for releasing the dues.

3 Some of the Field Officers (JEs/AEs) have been provided Mobile Phones for the official works. In case any of the officer is not using the mobile phone for the purpose for 1-2 months, recovery of the same shall be made from him.

4 The reimbursement of Mobile Phone charges are to be made on actual basis for postpaid bills limited to Rs. 1500/- per month to individual officers when his Executive Engineer will certify that he has been using his smart phone for official purpose also.



[Santosh Kumar]

Chief Accounts Officer

FE 98(32)2015/DDA/Pt. 1674

Date:- 24-11-15

Copy to:-

1. Chief Engineer (HQ) with the request to bring this office order to the notice of all the Divisional Officers of Engg. Wing;
2. All Zonal Dy. CAOs with the direction to bring the contents of this office order to the notice of all the Sr. AOs/ AOs and AAOs in their respective Zones;
3. Dy. CAO (Works)/ Audit/ HQ-I/Plan (Coordn);
4. AO (Sports)
5. Guards files

Copy also to –

1. OSD to VC for information of the letter.
2. Advisor to F.M. for kind information of the latter.
3. Commissioner (Sports)
4. Commissioner (Personnel)
5. Director (System).