



DELHI DEVELOPMENT AUTHORITY

SPECIAL TASK FORCE – ENFORCEMENT DRIVE

Mobile App. and Web Enabled Portal are in operation w.e.f. 09.07.2018 to receive the complaints of general Public regarding illegal construction and encroachment, including on public lands, etc.

Mobile App **DDA-311**

(STF - enforcement drive)
Complaints to be registered through Mobile App



Complaints can be registered through Web enabled Software as well

Complaints registered will be available to the concerned Nodal Officer immediately which will further be forwarded to Grid Officer

Concerned Grid Officers of North MCD, SDMC, EDMC, DDA, Delhi Jal Board, NDMC, Delhi Fire Services, Delhi Police and PWD, GNCTD are required to update the action taken on the complaints.

Procedure to Register Complaint :

- Complaint can be registered through mobile app as well as web portal (URL - <https://dda.org.in>) under the link "HOT LINKS"
- Mobile App can be downloaded from Google Play Store and App Store by searching "DDA-311"
- Public has to register to get user id and password to lodge the complaint.
- Public can upload the photograph of the site as well.
- The type of encroachment, concerned Authority can be selected from combo boxes before entering the complaint description.
- Finally Public can submit the complaint which will be available to the concerned Nodal Officer immediately.
- Public can view the status of his/her complaint from Mobile App as well as Web Enabled Portal with the help of user id and password.

Please give your feedback on DDA Apps at Google play

Please visit DDA's Website at www.dda.org.in or Dial Toll Free No. 1800110332